

> **Re-inventing shared governance – Implications for culture and leadership**

Bjørn Stensaker



The social contract and the governance of higher education

- An issue of trust...
 - The message of «Modernization» -HE-performance and effectiveness should be increased
 - «Modernizing governance» historical forms of governance in HE tend to be incremental in nature, and not very responsive to societal needs

Forms of governance have changed throughout Europe...

- More external representatives in supervisory and governance boards
- Reduction in the number of decision-making and advisory bodies
- Increased institutional autonomy (wrt. legal status, organization, resource-allocation, etc)
- But demands for «more flexible governance and funding systems» - often pushed by the EU-Commission

How can we interpret the changes taking place in HE-governance?

- Advocates of change: governance is an instrument for accomplishing more lean and strategic universities – change is needed to preserve the public trust in universities
- Critics of change: governance is part of the culture of higher education – change may transform universities into organizations without a distinct academic identity

The core problem: shared governance

- «Shared governance» not easily defined due to difficulties of linking the concept to specific governance arrangements
- The general understanding: academics should be involved in decision-making...
 - But how should they be involved?
 - And what actors should be involved in the «sharing»?

UiO **Faculty of Educational Sciences** University of Oslo

1) The traditional collegial model

- Academic involved in all matters/academic matters
- Academic influence is secured through legislation or dependent on culture and informal arrangements
- Decision «sharing» takes place mostly among the academic staff

2) The university democracy model

- The «democratic revolution of universities»
- Affected interest should have the right to elect representatives and should be eligable for decision-making bodies
- Decision «sharing» included not only junior academic staff, but also students and administrative staff

UiO **Faculty of Educational Sciences** University of Oslo

3) The corporate enterprise model

- There is a need for strong external representation/stakeholder interest
- Not all affected interest should have an equal influence in the decision-making process
- Need to reduce the number of decisionmaking bodies, and make more explicit the responsibilities and duties of those left

UiO **Faculty of Educational Sciences** University of Oslo

4) The entrepreneurial model

- The need for more dynamic governance arrangements
- Partners, networks and customers should be included in the governance arrangements
- Leadership is essential for forming alliances, networks, and coalitions for change, and leaders should have a major say/decide on how «sharing» takes place

Which is the most effective model?

- Hard to identify particular characteristics of effective «shared decision-making», but studies indicate that
 - Academics can make «hard» decisions
 - Structural factors is perhaps less important than we tend to believe (centralization/decentralization, board size, power allocation, elected/appointed rector)

- The decision-making *process* is important for the outcome

How do modern universities think of their future governance arrangements?

- Focusing on the universities of Helsinki, Uppsala, Lund, Copenhagen, Oslo, and their strategic plans
 - the selected institutions have long traditions for «shared governance» arrangements
 - but are also current hothouses for the new knowledge economy emphasising innovation and entrepreneurship

Some similar values and beliefs found within in the Nordic region

- The universities emphasize academic freedom, independent thinking, critical reflections, high ethical and democratic standards, and *future change* is related to:
 - Excellence
 - Competition
 - Multi-disciplinarity
 - Staff recruitment/HRM
 - Internationalization

How do they perceive the role of governance in the change process?

- «...enthusiastic participation of a large number of staff and students in drafting this strategic plan»..(Helsinki)
- «..led to joint agreement...providing the whole university with a 'shared purpose'» (Uppsala)
- None of the universities acknowledge that the ability to change as an organization may be a challenge

How is change expected to take place in the universities?

- Indications of the collegial model, the corporate enterprise model, and the university democracy model are all found in the strategic plans
- Still, the entrepreneurial model seems to be the dominant option, underlined by the need for:
 - «Communicative leadership» (Lund)
 - «Interactive leadership» (Helsinki)
 - «Better leadership» (Oslo)

How is change expected to take place in the universities cont.

- All universities underline that:
 - A new type of leadership is required, along with new «instruments» (new forms of payment, personell policies)
 - There is a need for systematic leadership training
 - The leadership is given extensive responsibility for creating trust in the strategic change processes ahead

Re-invented shared governance: possible implications (1)

 Is the leadership challenge to make decisions, or to make «good» decisions? (cf. The current interest in risk management)

 how to secure enactment of options, and stimulate to creativity prior to formal decisions?

 A possible paradox: could the old collegial model be seen as a form of «riskmanagement» arrangement?

Re-invented shared governance: possible implications (2)

- Is the new leadership the only ones that need «training and competence building»?
 - addressing the sometimes isolationalist, secretive and defensive characteristics of collegial decision-making...
- A possible paradox: can the possible downsides of collegialism also be handled by the tools of collegialism (social integration, academic work and responsibilities)?

Re-invented shared governance: possible implications (3)

- The double accountability demands for the new leadership...
 - How to achieve a balance between speed/ efficiency and trust/engagement?
- A possible paradox: Is there a need for a new «social contract» for the «autonomous» leadership?

A final word of wisdom...

«Shared governance is more than ever required, but in new and adapted forms» (Burton Clark 2004: 176)